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## Aeries AIR – FAQ

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1. What is AIR?

*AIR is our Aeries Internet Registration system. It will allow parents to register their student with CESD over the internet.*

2. I have already registered my child through the school office. Do I also need to complete the online registration?

*No, you do not need to register your child online with CESD as your child has already been registered through the school office.*

3. The documents page of the online registration stated that I needed to print documents and bring them with me. I do not have a printer, what should I do?

*When you arrive at the school office to complete your registration, inform the staff that you were not able to print the documents and the staff will gladly provide you with the forms to complete.*

4. I do not have a computer to enroll my child online. What can I do to get my child enrolled?

*CESD has provided computers at each school site to provide parents with an opportunity to complete their registration.*

5. When I was registering my child with CESD using AIR, the system did not allow me to select a school for my child. Why?

*Your home school is based on your residence location within CESD. AIR will automatically assign your child to a school based on your address. Transfer requests may be requested through our Student Services department. Student Services may be reached at 714-228-3141.*

6. I am having technical difficulty registering my child online. Is there anyone that I may contact to get support?

*Please call the AIR Helpline at 714-228-3141 for support.*